

Apollo Bay Holiday Park

Conditions and Cancellation Policies

Special Events Booking Conditions and Cancellation Policy

- All reservations made for stays over Special Event Periods will be subject to the Special Events Cancellation Policy.
- Special Event Periods include, but are not limited to Christmas, New Year, Easter, Long weekends and the Great Ocean Road Running Festival.
- Guests will be informed that the period they have requested is a Special Event Period and that the Special Events Cancellation Policy applies at the time of reservation.
- All reservations require a minimum non-refundable deposit of 1 night's accommodation at the time of booking.
- The full balance of the reservation is required upon arrival for all bookings.

Standard Booking Conditions and Cancellation Policy

- This policy applies to all reservations not subject to the Special Events Cancellation Policy.
- A booking deposit of 50% of the total booking or the first night's fees, whichever is greater, is required to confirm reservations made more than 14 days before the date of arrival.
- The full balance of the reservation is required upon arrival for all bookings.
- Cheques and money orders will only be accepted if there is sufficient time for postage and clearing.
- If the booking is cancelled more than 14 days prior to the commencement of the booking monies received will be refunded less \$50 administration fee.
- If the booking is cancelled 14 days or less prior to the commencement of the booking monies received will be not be refunded.