

BIG4 APOLLO BAY – HEALTH & SAFETY

Bookings, Check-In, Check-Out

- Predominately contactless check-in and check-out (where possible)
- Reduction of touchpoint and drop points for keys and information
- Refund guarantees on cancellations **if** Government authorised COVID-19 restrictions reoccur

Facilities

- Multiple hand soap stations in amenities and camp kitchen
- Soap station at dump point
- Signage will be clearly displayed with directions for guests

Staff and Cleaning

- Trained in COVID-19 cleaning techniques
- Extra cleaning in communal areas and post departure